



Dell™ PowerEdge™ 500SC Systems — Dell OpenManage™ Server Diagnostics Update

When using the Server Diagnostics version 1.1 on a PowerEdge 500SC system running the Microsoft® Windows NT® 4.x operating system, the following error message might occur when the CD/DVD drive test is run:

```
***Stop: 0x0000000A  
  
IRQL_NOT_LESS_OR_EQUAL*** Address 0x000741a has base at 00001000 -  
hal.dll.
```

This error message only occurs when the CD/DVD drive tested has direct memory access (DMA) enabled.

To avoid this error message, download and install Server Diagnostics version 1.1.1 from the Dell support website at <http://support.dell.com>. See the *Dell OpenManage Server Diagnostics User's Guide* for installation instructions.

www.dell.com | support.dell.com

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